

## BAND & ORCHESTRA INSTRUMENTS

Thank you for choosing a Pegasus band and orchestra instrument. Our instruments are designed and created to provide you a quality, high-level performance. The Pegasus Music Company ("Pegasus") takes pride in the craftsmanship and technical expertise that goes into all Pegasus instruments. Pegasus instruments are sold through a network of specially authorized dealers and is pleased to offer you, the Original Owner, the following Limited Warranty, which applies only to instruments that have been (1) directly purchased from Pegasus' authorized dealers in the fifty states of the USA and District of Columbia (the "Warranted Area") and (2) used exclusively in the Warranted Area. We suggest that you carefully read the Limited Warranty, and encourage you to contact your authorized Pegasus dealer if you have any questions.

**COVERAGE:** Pegasus will, at its option, repair or replace the instrument covered by this warranty if it becomes defective,

malfunctions or otherwise fails to conform with this warranty under normal use and service during the term of this warranty, without charge for labor or materials. Repairs may be performed using new or refurbished parts that meet or exceed Pegasus specifications for new parts. If Pegasus elects to replace the instrument, the replacement may be a reconditioned unit. You will be responsible for any initial shipping charges if the instrument(s) must be shipped for warranty service. However, Pegasus will pay the return shipping charges to any destination within the USA if the repairs are covered by the warranty. This warranty does not cover (a) damage, deterioration or malfunction resulting from accident, negligence, misuse, abuse, operation or failure to follow instructions according to the Owner's Manual for this instrument; any shipment of the instrument (claims must be presented to the carrier); repair or attempted repair by anyone other than Pegasus or an authorized Pegasus Service Center; (b) any unit which has been altered or on which the serial number has been defaced, modified or removed; (c) normal wear and any periodic maintenance; (d) deterioration due to perspiration, corrosive atmosphere or other external causes such as extremes in temperature or humidity; or (e) springs, pads and felt parts. Any evidence of alteration, erasing or forgery of proof-of-purchase documents will cause this warranty to be void. This warranty covers only the Original Owner and is not transferrable.

## THIS WARRANTY COVERS THE LISTED INSTRUMENTS AGAINST DEFECTS IN MATERIALS OR WORKMANSHIP FOR FIVE YEARS.

## WARRANTY TERM

Type of instrument and/or Defect

Pegasus Band & Orchestra Instruments Duration of Warranty from Date of Purchase by or for the Original Owner

5 Years

IN ORDER TO OBTAIN WARRANTY SERVICE: Warranty service will only be provided for defective instrument(s) within the Warranted Area. Contact your local authorized Pegasus dealer who will advise you of the procedures to be followed. Pegasus may request that you send the defective instrument to a local authorized Pegasus Servicer or authorize return of the defective instrument to Pegasus for repair. If you are uncertain as to whether the dealer has been authorized by Pegasus, please visit Pegasus' website at www.pegasusmusiccompany.com. Instrument(s) shipped for service should be packed securely and must be accompanied by a detailed explanation of the problem(s) requiring service, together with the original or a machine reproduction of the bill of sale or other dated, proof-of-purchase document describing the instrument, as evidence of warranty coverage. Should any instrument submitted for warranty service be deemed not covered, an estimate of repair cost will be provided. The repair will only be executed if requested by you and upon receipt of payment or acceptable arrangement for payment.

LIMITED IMPLIED WARRANTIES AND EXCLUSION OF DAMAGES: ANY IMPLIED WARRANTIES, INCLUDING WARRANTIES OF MERCHANTABILITY AND FITNESS FOR A PARTICULAR PURPOSE SHALL BE LIMITED IN DURATION TO THE APPLICABLE PERIOD OF TIME SET FORTH ABOVE. PEGASUS SHALL NOT BE RESPONSIBLE FOR INCIDENTAL OR CONSEQUENTIAL DAMAGES OR FOR DAMAGES BASED UPON INCONVENIENCE, LOSS OF USE, DAMAGE TO ANY OTHER EQUIPMENT OR OTHER ITEMS AT THE SITE OF USE OR INTERRUPTION OF PERFORMANCES OR ANY CONSEQUENCES. PEGASUS' LIABILITY FOR ANY DEFECTIVE INSTRUMENT IS LIMITED TO REPAIR OR REPLACEMENT OF THE INSTRUMENT, AT PEGASUS' OPTION. SOME STATES DO NOT ALLOW LIMITATIONS ON HOW LONG AN IMPLIED WARRANTY LASTS OR THE EXCLUSION OR LIMITATION OF INCIDENTAL OR CONSEQUENTIAL DAMAGES, SO THE ABOVE LIMITATION OR EXCLUSION MAY NOT APPLY TO YOU. This Warranty gives you specific legal rights, and you may also have other rights which vary from state to state. This is the only express warranty applicable to the instrument specified herein; Pegasus neither assumes nor authorizes anyone to assume for it any other express warranty.

If you have any questions about service received or if you need assistance in locating an authorized Pegasus Servicer, please contact:

## CUSTOMER SERVICE

Bertrand's Music Enterprises, Incorporated (888) 780-1812 www.bertrandsmusic.com www.pegasusmusiccompany.com

Do not return any instrument without a written Return Authorization issued by Pegasus.

